

# ROBELLE SAFETY COVER WARRANTY

Robelle Industries, Inc.  
Warranty Center  
60 Campanelli Drive  
Braintree, MA 02184  
warranty@robelleind.com



## WARNING/ATTENTION - TO AVOID ACCIDENTS STAY OFF COVER

READ CAREFULLY BEFORE INSTALLING COVER

Robelle Industries Inc. (“Warrantor”) hereby warrants to the original purchaser that the pool cover is free from defects in material and workmanship within the applicable warranty period provided that the pool cover is used in accordance to the Warrantor’s specifications. The warranty will begin on the date of purchase. If a defect in material or workmanship is discovered during the full year coverage period of the relevant warranty, the Warrantor will, at its discretion, repair or replace the pool cover. If the defect is discovered after the full year coverage period, the Warrantor will provide the purchaser with a discount off the current list price towards the purchase of a replacement pool cover. Labor costs arising out of a warranty including, but not limited to, removing or installing products or any other costs related with the warranty claim are not included and are at the purchaser’s sole expense.

### Ultra Mesh-90 & Dura-Lite Solid

12-Year Limited Warranty  
2-Years Full

Year 3	55%
Year 4	50%
Year 5	45%
Year 6	40%
Year 7	35%
Year 8	30%
Year 9	20%
Year 10	15%
Year 11	10%
Year 12	5%

### Commercial Mesh-95

20-Year Limited Warranty  
2-Years Full

Year 3	55%	Year 17	8%
Year 4	50%	Year 18	5%
Year 5	45%	Year 19	5%
Year 6	40%	Year 20	5%
Year 7	35%		
Year 8	30%		
Year 9	25%		
Year 10	20%		
Year 11	15%		
Year 12	15%		
Year 13	10%		
Year 14	10%		
Year 15	10%		
Year 16	8%		

### Industrial Mesh-99

30-Year Limited Warranty  
3-Years Full

Year 4	55%	Year 18	10%
Year 5	50%	Year 19	10%
Year 6	45%	Year 20	10%
Year 7	40%	Year 21	8%
Year 8	35%	Year 22	8%
Year 9	30%	Year 23	8%
Year 10	25%	Year 24	8%
Year 11	20%	Year 25	6%
Year 12	20%	Year 26	6%
Year 13	15%	Year 27	6%
Year 14	15%	Year 28	6%
Year 15	15%	Year 29	5%
Year 16	10%	Year 30	5%
Year 17	10%		

Year\* - The Warranty year will be determined by the date of purchase

Warranty Discount\* - The Percentage discount will be applied to the current list price at the time of the claim

## IMPORTANT:

In order for the warranty to be valid the warranty card below must be filled out and received within 30 days from purchase date. Warranty will not be valid if mandatory fields\* are not completed

# Robelle SAFETY COVER WARRANTY

\*Date of Purchase: \_\_\_\_\_ \*Email Address: \_\_\_\_\_

\*Name: \_\_\_\_\_ \*Purchased From: \_\_\_\_\_

Address: \_\_\_\_\_ \*Serial #: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ \*SKU #: \_\_\_\_\_

Zip: \_\_\_\_\_ Phone #: \_\_\_\_\_ Pool Size: \_\_\_\_\_

I am signing this card to register my pool cover. I acknowledge I have read and fully understand this warranty.

\*Original Purchaser’s Signature \_\_\_\_\_ Date: \_\_\_\_\_

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## EXCLUSIONS

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THE FOLLOWING ACTIONS WILL VOID THIS LIMITED WARRANTY:

- Failure to maintain pool water at a level which is at least 18" from the top of the pool. This is especially important during the snow season as the extra weight may cause damage to the cover and hardware.
- If the cover is altered, modified, misused or abused by any person.
- Damages caused by purchaser or any other third party.
- Damages caused by flood, tree limbs, hail, snow, ice or any other acts of nature.
- If the pool cover is not installed strictly according to the Warrantor's original installation instructions and manuals.
- Utilization of the cover on a pool which is the incorrect size or shape for the cover (i.e., oversized rectangle on a freeform shaped pool).
- Damage to the cover as a result of burn holes from cigarettes, fireplaces or chemicals.
- Damage to the cover caused by animals.
- Utilization of the cover for the extended or continuous pool closure beyond the winter season (i.e., leaving the cover on the pool for periods greater than 8 months).
- Installation of the cover on a pool at a property that is abandoned or vacant, or without on-site supervision or security.
- Installation of the cover on a pool where more than 10% of the perimeter is installed with a raised wall treatment, lawn stakes, or any other installation of the cover which, in accordance with ASTM standards, results in the cover no longer constituting a safety cover.

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## CONDITIONS

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ALL FREIGHT COSTS INCURRED SHIPPING THE POOL COVER BACK AND FORTH TO THE MANUFACTURING FACILITY IS THE RESPONSIBILITY OF THE ORIGINAL PURCHASER.

- This is a swimming pool cover for winter use only.
- The limited warranty provided herein covers the pool cover only; the limited warranty does not cover the pool deck, pool, pool mechanical systems or any other property of any kind whatsoever.

• The warranty is conditional upon the purchaser notifying the Warrantor of the defect as follows:

- a) A written claim is sent by mail to Warrantor at Robelle Industries Inc., 60 Campanelli Drive, Braintree, MA. 02184.
- b) The claim must be received before the lapse of the applicable warranty period.
- c) The written claim must include: the purchasers' full name and contact information, the date of purchase of the product, the dealer from whom the product was purchased, product serial number, item number and a description of the defect.
- d) At least three pictures of the defective product. One showing the entire cover installed on the pool and two others showing close-ups of the defect.

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## CARE OF THE COVER

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- After removal, wash the cover thoroughly with tap water to remove debris or chemicals. Pool Chemicals can be extremely harmful to the cover if allowed to remain on the cover.
- Scrubbing is not necessary. Spray with moderate hose pressure on both sides and then dry completely before storage.
- The cover should be stored indoors, such as a basement, garage, shed etc., to protect it from the elements and animals.
- With hose pressure, wash each brass anchor to remove any grit or debris.
- Caution: Exposure to the outdoor elements reduces the strength of many components of the cover such as the fabric, thread, webbing etc. Each year added caution should be taken when cleaning and storing the cover. With each year it becomes more important to keep people and animals off the cover.

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PLACE  
STAMP  
HERE

Robelle Industries Inc  
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